



CCI Business Advice Hotlines

*Dunsborough Yallingup Chamber of Commerce and Industry members are eligible for CCI phone advice on a wide range of issues**

Employee Relations Advice Hotline:

Free and unlimited phone advice and email advice on issues including:

- ▶ Employee Pay and Conditions
- ▶ Performance Management Queries
- ▶ Information on termination
- ▶ HR Support (policy, procedure, recruitment)

Contact CCI's **Employee Relations Advice Centre** (ERAC) experts now.

Ph: **(08) 9365 7660**

Email: **advice@cciwa.com**

CCI ERAC Advice Line Hours

Monday - Thursday: 8am - 5pm

Friday: 8am - 4pm

Weekends and Public Holidays: Closed

Occupational Safety and Health Hotline:

Free and unlimited phone advice and email advice on issues including:

- ▶ Injured employee management and workers' compensation claims
- ▶ Risk assessments
- ▶ Worksafe Inspector visits
- ▶ Developing and implementing a safety system

Contact CCI's **Occupational Safety and Health** specialists now.

Ph: **(08) 9365 7415**

Email: **osh@cciwa.com**

CCI Safety and Risk Advice Line Hours

Monday - Thursday: 8am - 5pm

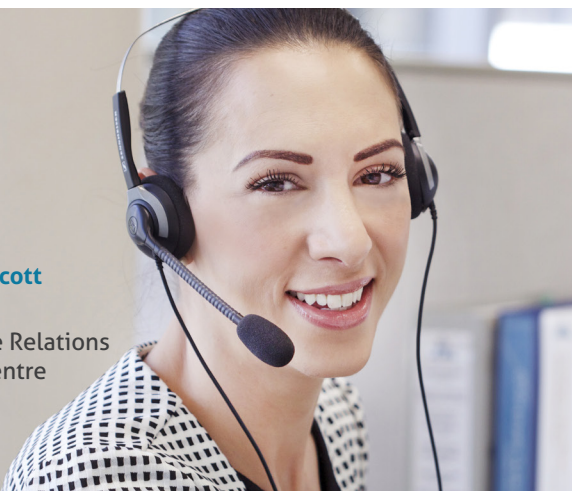
Friday: 8am - 4pm

Weekends and Public Holidays: Closed

Do you need advice on any other business issue?

CCI offers a wide range of business services. Call CCI's Membership Team now on **1300 4 22492** or email **membership@cciwa.com** for more information.

Kendall Scott
Manager,
Employee Relations
Advice Centre



CCI provides that **sounding board** and **sound advice** on business challenges and issues.

Peter Addison
Business Development Manager,
Analytical Reference Laboratory

CCI professional services available to you at discounted member rates[^]

Employee Relations and Safety Services

With the largest employee relations practice in WA, CCI has been a leader in preventing and resolving employee relations and health and safety problems for decades.

Employee Relations Advice Centre

We are generally the first point of call for any enquiries. As part of their Membership package, we give Members accurate and timely employee relations advice over the phone.

Employee Relations Consulting

We provide practical, cost-effective industrial relations and HR solutions for employers.

Safety and Risk Services

We protect your business by preventing and solving your workplace health and safety and workers' compensation problems.

Construction Services

We provide independent, practical industrial relations advice and support throughout the life cycle of major projects to project owners, engineers and tenderers and through supporting contractors with agreement making, onsite support and advocacy and representation.

Training and Workforce Development Services

From workforce planning and apprentice and trainee management services to migration and visa processing and corporate training, CCI helps businesses, large and small, across Australia improve their productivity.

CCI Learning Solutions

We deliver customised, public schedule, onsite and tailored learning solutions for businesses and individuals.

Our programs are designed to extend learning beyond the classroom, providing participants with practical skills, knowledge and tools to enhance workplace performance.

Workforce Development Services

We provide Members with access to high-quality advocacy, advisory services, tools and resources to help attract, retain and develop your workforce.

Apprenticeships Australia

We make it easier for employers to build a skilled, job-ready workforce by providing apprentice and trainee management programs that build a safer, better skilled future labour force more effectively.

CCI Apprenticeship Solutions

We help employers navigate the apprenticeship and traineeship process by providing free information, advice and administrative assistance in selecting training options and maximising their benefits.

Industrial Training Institute

We are a fully-compliant Registered Training Organisation (RTO) and a provider of apprenticeship training for the electrical, mechanical and fabrication trades.

Industry Development Services

CCI is the only organisation in Western Australia that can provide you with all the information you need to grow your business. We can help all business across Australia, in all industries, with exclusive access to information, economic and industry data, major project information and export markets.

Migration Services (MARN 1382192)

We are a highly skilled, cost-effective migration agency with unrivalled knowledge in both policy and process that gives our customers the confidence that, in partnership with them, we will do all we can to secure who they want, when they want.

International Trade Services

We are your first port of call for information and advice on importing and exporting. Our team of trade specialists provide advice on all aspects of international trade.

Economics and Policy

Through our range of economic publications, we keep businesses up-to-date and informed about current trends and issues in the WA economy. As well as influencing Government to adopt policies that are good for business and in support of free enterprise.

Events and Functions

We provide opportunities for Members and clients to network and build relationships, keep abreast of important business issues and access respected and influential business leaders.

Resource and Energy Projects Service (REPS)

We provide subscribers with a newsletter every fortnight detailing the latest projects in Western Australia, as well as providing access to up-to-date online news articles. Members can also connect with major projects and suppliers with a listing in our annual REPS Directory.

ProjectConnect

We make it easier for project developers and quality WA project suppliers to do business together.

Industry Capability Network of Western Australia (ICNWA)

The Industry Capability Network (ICN) makes it easier for project developers and quality Australian project suppliers to do business together.

Enterprise Connect

As a Federal Government initiative, we provide a comprehensive business review for businesses across a range of industry sectors that help you develop business growth strategies.

* For Members with up to 30 Full Time Employees.

[^] Contact CCI's Membership Team on 1300 4 22492 for prices.